



Customer PipeLine

June 2006

Hurricane Season 2006-- Be Prepared!

While hurricane season officially begins on June 1, we rarely expect serious storms during the beginning of the season. Before we know it though, the "height of the season" will be upon us in mid-August and will continue until mid-October. After having experienced substantial material devastation from Hurricanes Ivan, Dennis, Erin, and Opal, our community recognizes how important planning and preparation are in facing hurricanes successfully. The 2006 Hurricane Season promises to be an active one. This year's prediction from Colorado State University weather forecasters Drs. Philip J. Klotzbach and William M. Gray calls for **seventeen** named storms and **nine** hurricanes, **five** of them intense. With proper planning, we can help ourselves and our neighbors weather storms more effectively. In our next issue, we'll cover what ECUA does to prepare for hurricane season.

Decide on your Family's Plan

Will you evacuate or stay home? Decide under which conditions you and your family will leave your home. Take into consideration factors such as the storm's strength, its projected path, and the speed at which it is traveling. Identify ahead of time where you would go if you choose to leave, or are told to evacuate. Decide on several possible places—a friend's home or motel in another town, or a local shelter. Keep the telephone numbers of these places handy, as well as a road map of your locality. You may need to take alternate or unfamiliar routes if major roads are closed, clogged or inaccessible. Finally, listen to the National Oceanic & Atmospheric Administration (NOAA) Weather Radio, local radio or TV stations for evacuation instructions and changing conditions.

Once you've established the conditions under which you will leave your home and planned where you will go, prepare a "get-away" bag for each member of the family. Remember to make arrangements for pets and any special medical needs your family may have. Secure your home as well as possible, remembering to unplug all major electrical appliances before you leave and shut off the master water valve.

If You Stay Home, Be Prepared

- Remove and dispose of dead and damaged tree limbs before hurricane season.
- Get materials to cover windows and brace large doors, including the garage door.
- Secure the outside of your home by bringing in patio furniture, potted plants, trash containers, children's toys and other assorted items, which may become projectiles in a storm. Items that must stay outside should be tied down or secured as well as possible.
- Assemble a Disaster Supplies Kit to suit your family's needs.

Remember, the key to facing a hurricane successfully is to attend to this checklist and prepare now, while supplies are available and there is time to do it right.



Sanitation Pick-up Schedule for July 4th Holiday Residential Customers / Garbage & Yard Trash Commercial Dumpster Customers

If your normal collection day is:

Tuesday... you will receive collection on... Wednesday, July 5

All other collections will be on their normally scheduled day.

Have a Safe and Happy Holiday!



Customer Service: 476-0480

www.ecua.org

Commercial Sanitation Customer Service: 944-0015

After-Hours Emergency Calls: 476-5110

Precautionary Boil Water Notices Protect Our Customers

Precautionary boil water notices, designed to protect our customers, are issued whenever water service to an area has been turned off. Typically, water service can be interrupted for any number of reasons, most commonly while repairs are made to a water main following a break, or in the course of scheduled maintenance and repair work.

Whether service was interrupted for just a short period of time, or to just one home, precautionary notices are issued because when breaks or changes occur in water lines, the normal pressure in the line may be lost, and the possibility exists for contaminants to enter that line. The odds of this happening are extremely remote, but to be extra cautious, precautionary boil water notices are placed in effect while routine bacteriological sampling is conducted. Usually, two separate sets of samples are taken (again to be extra cautious), each needing 24 hours to be considered complete. When both sets of samples come back "clean", the precautionary boil water notice is lifted. These advisories only affect water that is intended for drinking or cooking. To properly disinfect water to use for drinking or cooking, simply bring to a rolling boil for several minutes or use 3-6 drops of regular household bleach per gallon of water. Let stand for 30 minutes in an open container before using.

For more information on precautionary boil water notices, customers may call ECUA customer service, or visit us at www.ecua.org

What's In A Name?

The use of short names to identify tropical storms and hurricanes allows for quicker and less error-prone communications than the older, latitude-longitude identification methods. This is especially important in exchanging information between hundreds of widely scattered weather stations, coastal bases, aircraft, and ships at sea. Since 1953, Atlantic tropical storms have been named from lists originated by the National Hurricane Center. These lists are now maintained and updated by an international committee of the World Meteorological Organization.

Until 1979, the list contained only women's names but thereafter, men's names were added on an alternating basis. Six lists are used in rotation. Thus, the 2000 list is appearing again in 2006. The Atlantic Tropical Cyclone Names for the year 2006 are as follows:

Alberto	Ernesto	Isaac	Michael	Rafael
Beryl	Florence	Joyce	Nadine	Sandy
Chris	Gordon	Kirk	Oscar	Tony
Debby	Helene	Leslie	Patty	Valerie
				William

Sanitation Routes May Be Changing in Your Area

This information appeared in last month's issue of the *Customer PipeLine*, but we think it bears repeating!

In an effort to keep pace with growth in our service area and maintain the most effective collection routes possible, the ECUA Sanitation Department is revising its collection routes. **Customer collection days will not change, however the time the truck arrives at your home to collect your garbage may change.**

Please be sure your collection container is placed at the curb by 5:30 a.m. on your normal collection day. These route changes will begin in mid-May. At that time, some customers whose containers were previously picked up in the morning may not be picked up until late afternoon, and some customers who had pick-up in the afternoon may be picked up in the morning. Some customers will see very little change. **To be safe, please place your container at the curb by 5:30 a.m.** Thank you for your cooperation.